



Ridership Report

June 2023 (June 1 - 30)

Rides: 1,984 / 21,058

Passengers (unlinked passenger trips): 2,840 / 30,852

Vehicle revenue hours: 521 / 6,582

Total vehicle hours: 604 / 7,399

Vehicle revenue miles: 6,805 / 82,487

Total vehicle miles: 7,147 / 86,364

Passenger miles: 7,659 / 79,228

Unique rider accounts: 401

Passengers per revenue hour: 5.4 / 4.7

Percent of rides shared: 19%

Average wait time: 8 minutes

Average ride time: 8 minutes

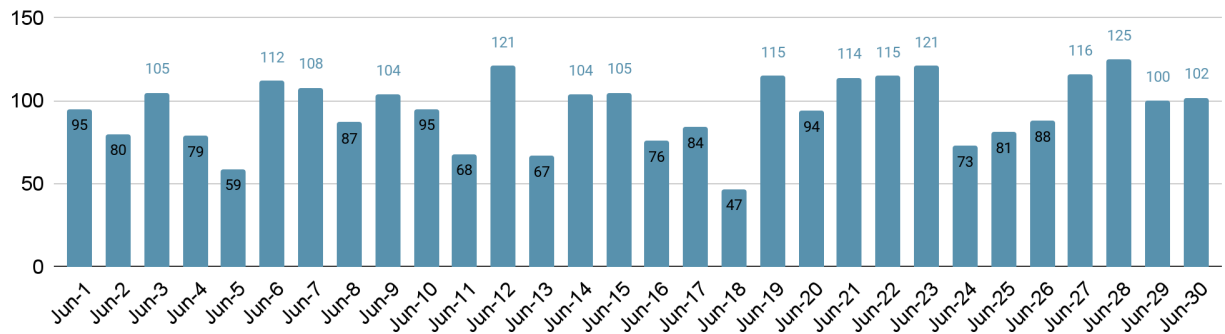
Average experience rating: 4.9 out of 5

Wheelchair rides: 0

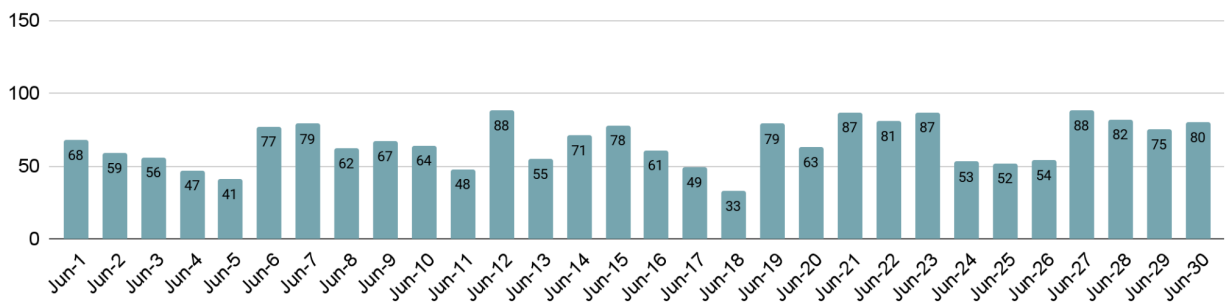
No shows: 22 / 267

(month to date / all time)

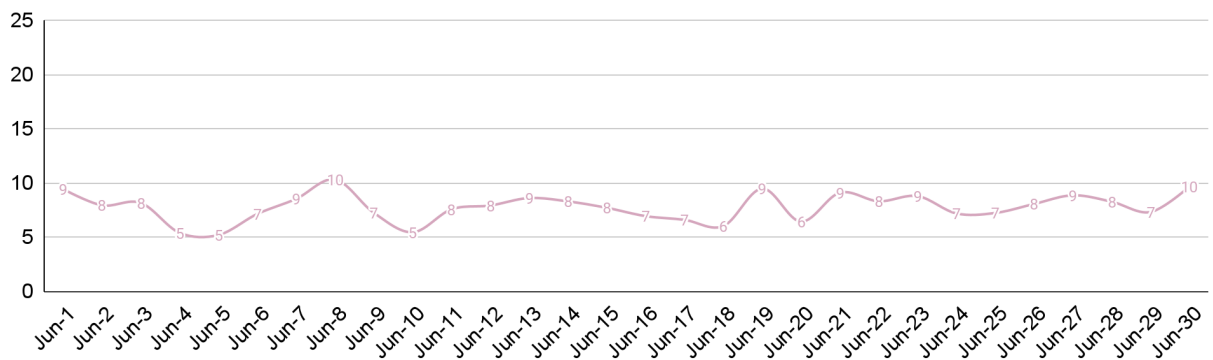
Passengers



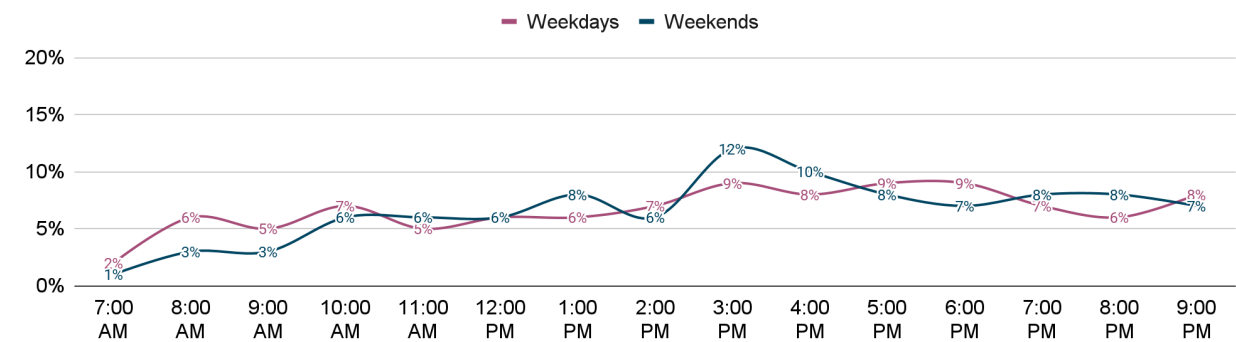
Rides



Average Wait time



Demand by Hour



Wait Time Distribution

- 0 - 5 min: 32%
- 5 - 10 min: 41%
- 10 - 15 min: 16%
- 15 - 20 min: 6%
- 20 - 25 min: 3%
- 25 - 30 min: 1%
- 30+ min: 0%

Passenger Distribution

- 1: 71%
- 2: 20%
- 3: 5%
- 4: 2%
- 5: 1%
- 6: 0%
- 7: 0%
- 8: 0%

Pickups Heat Maps



Dropoffs Heat Maps





Ridership Report

July 2023 (July 1-31)

Rides: 2,407 / 23,465

Passengers (unlinked passenger trips): 3,542 / 34,394

Vehicle revenue hours: 806 / 7,615

Total vehicle hours: 922 / 8,606

Vehicle revenue miles: 11,618 / 97,424

Total vehicle miles: 12,142 / 101,967

Passenger miles: 9,944 / 89,171

Unique rider accounts: 453

Passengers per revenue hour: 4.4 / 4.5

Percent of rides shared: 24%

Average wait time: 9 minutes

Average ride time: 9 minutes

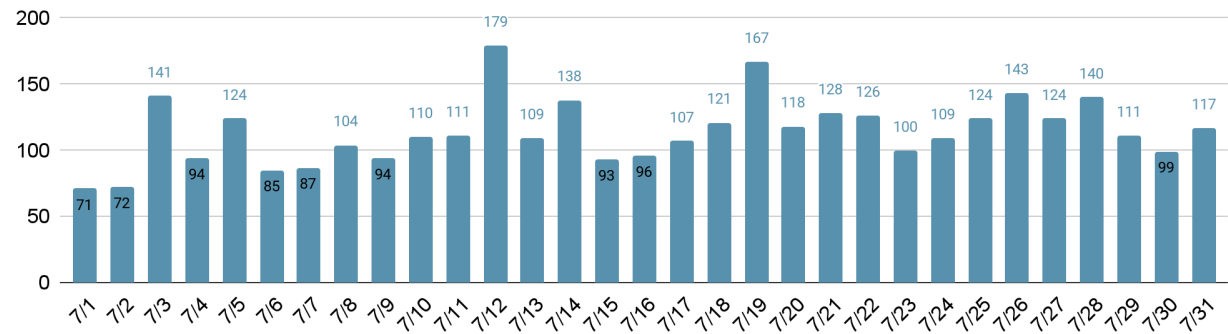
Average experience rating: 4.9 out of 5

Wheelchair rides: 0

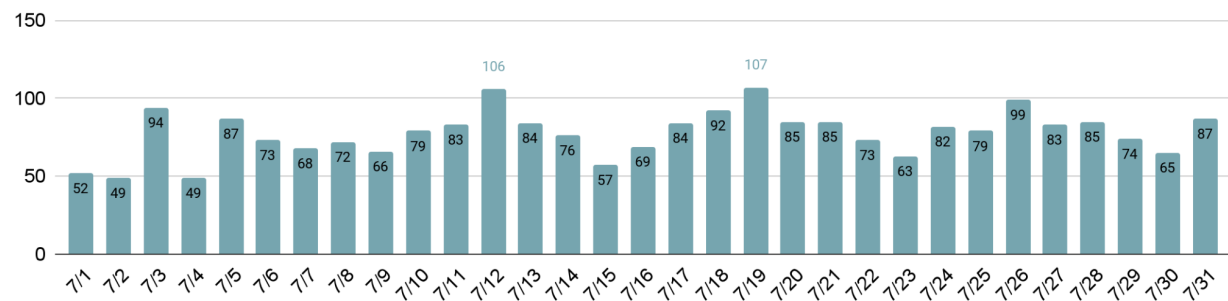
No shows: 28 / 295

(month to date / all time)

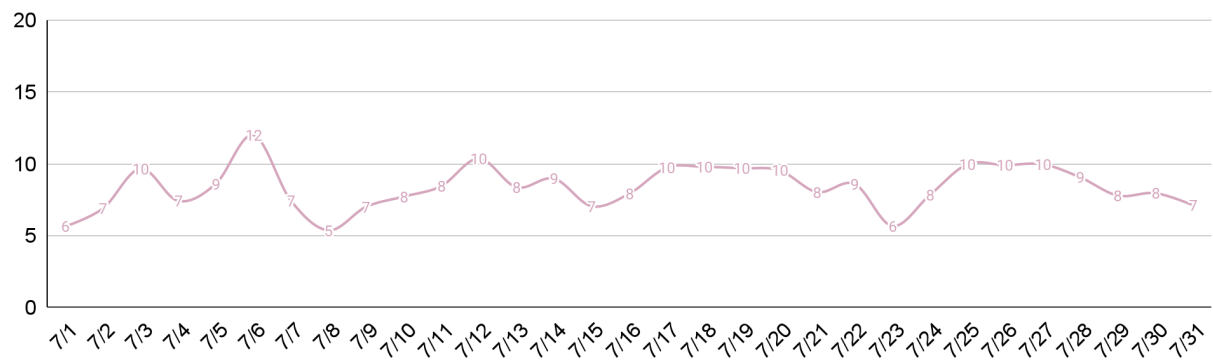
Passengers



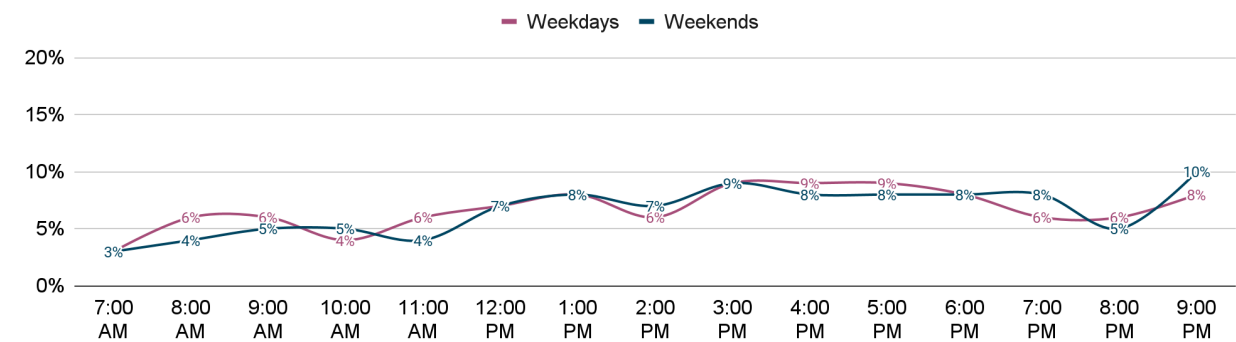
Rides



Average Wait time



Demand by Hour



Wait Time Distribution

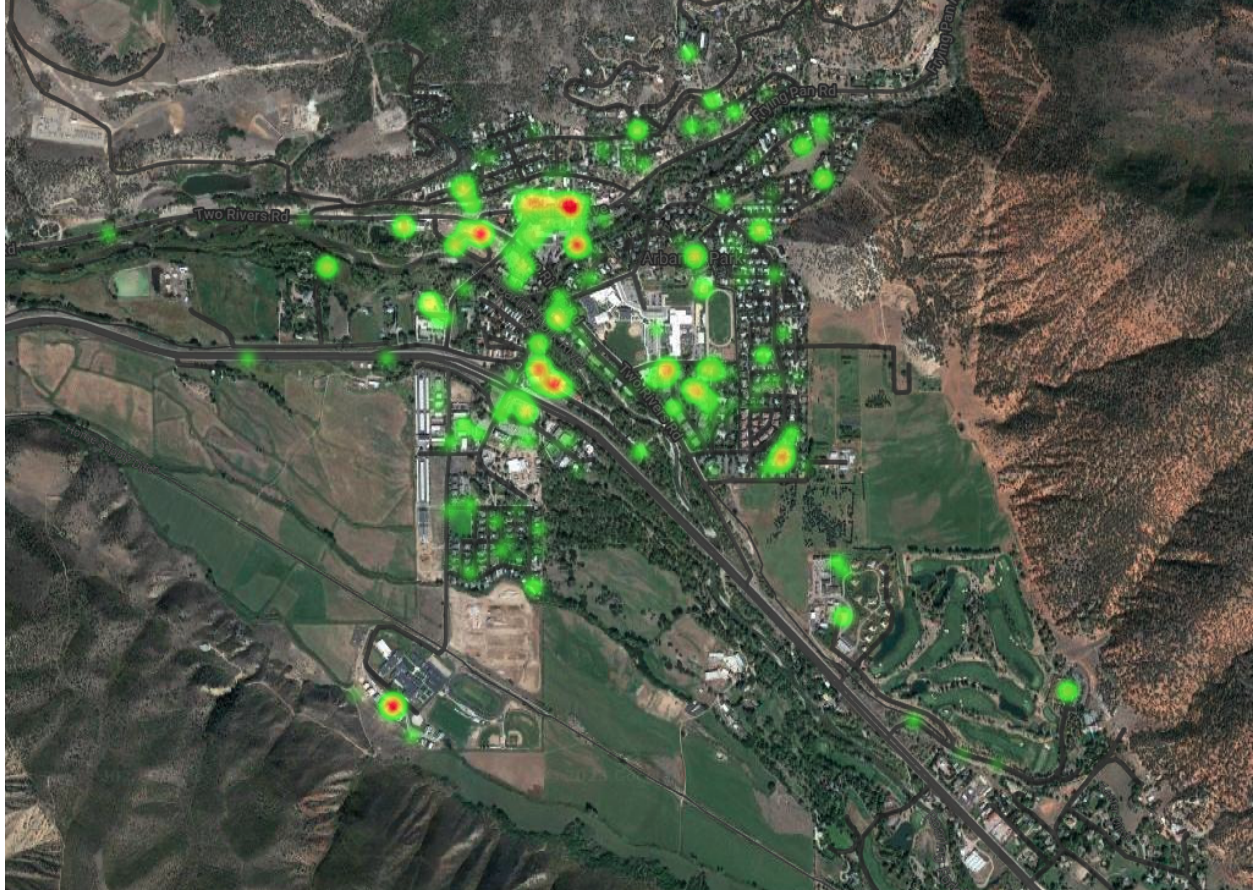
- 0 - 5 min: 31%
- 5 - 10 min: 38%
- 10 - 15 min: 18%
- 15 - 20 min: 8%
- 20 - 25 min: 3%
- 25 - 30 min: 1%
- 30+ min: 1%

Passenger Distribution

- 1: 73%
- 2: 18%
- 3: 5%
- 4: 3%
- 5: 1%
- 6: 1%
- 7: 0%
- 8: 0%

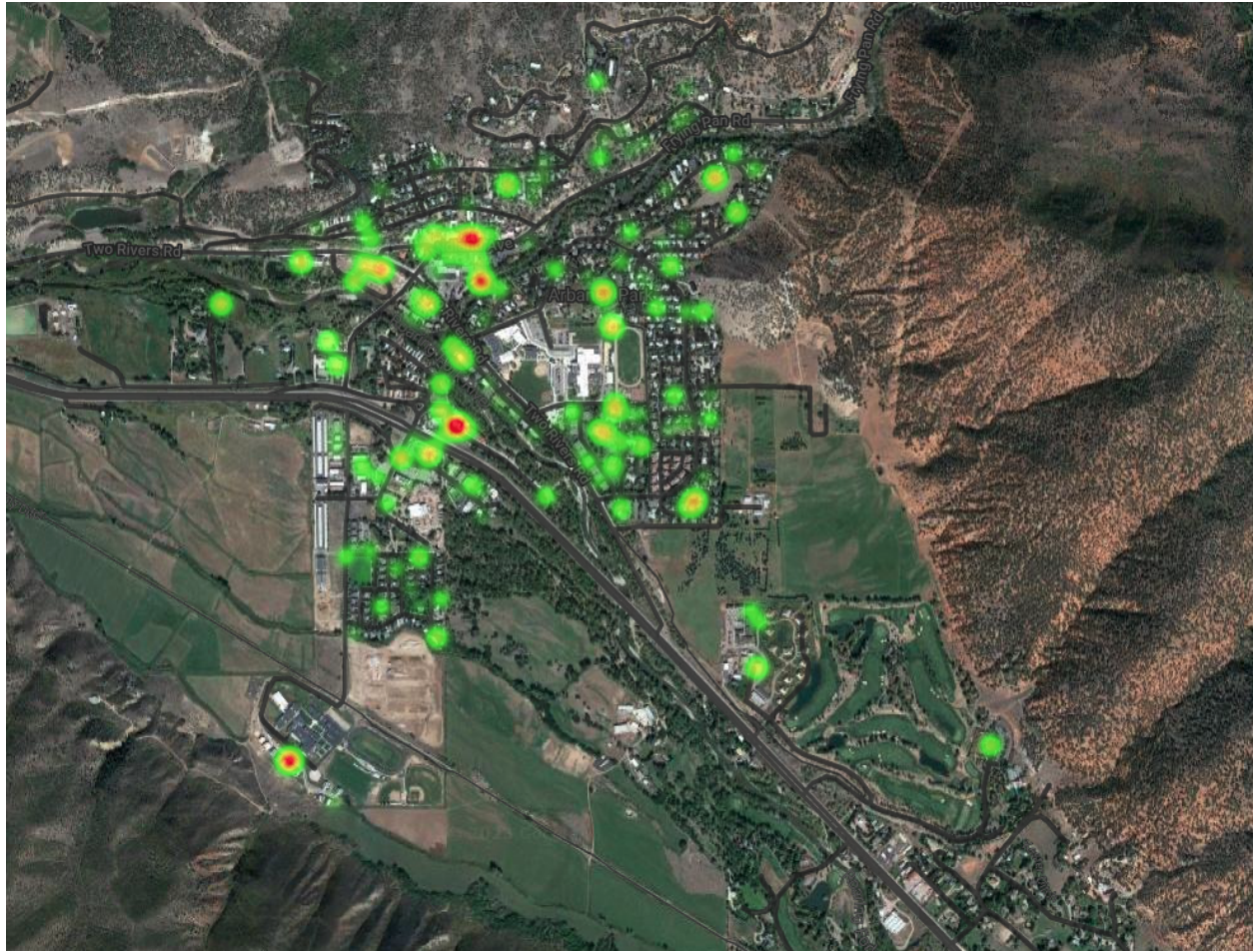
Pickups Heat Maps





Dropoffs Heat Maps







Ridership Report

August 2023 (August 1-31)

Rides: 2,635 / 26,100

Passengers (unlinked passenger trips): 3,761 / 38,155

Vehicle revenue hours: 796 / 8,412

Total vehicle hours: 891 / 9,497

Vehicle revenue miles: 11,631 / 109,054

Total vehicle miles: 12,136 / 114,102

Passenger miles: 9,973 / 99,144

Unique rider accounts: 513

Passengers per revenue hour: 4.7 / 4.5

Percent of rides shared: 29%

Average wait time: 9 minutes

Average ride time: 8 minutes

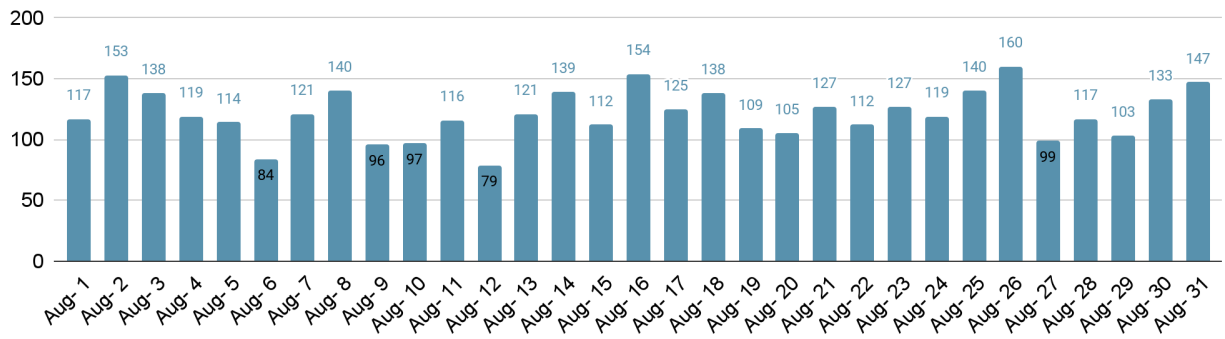
Average experience rating: 4.9 out of 5

Wheelchair rides: 0

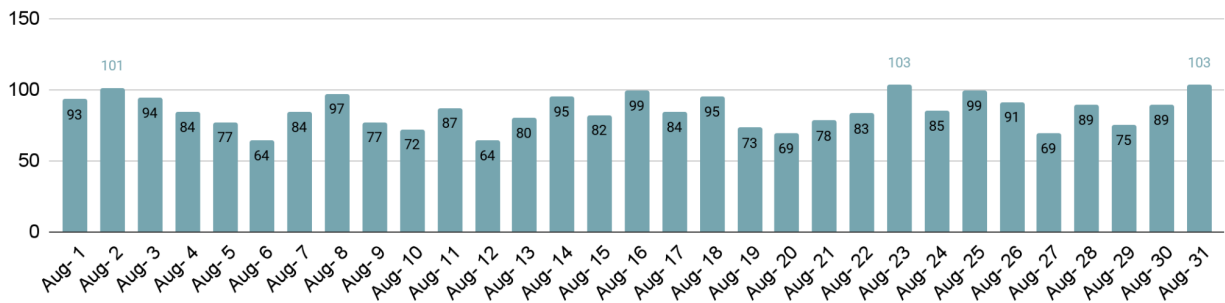
No shows: 51 / 346

(month to date / all time)

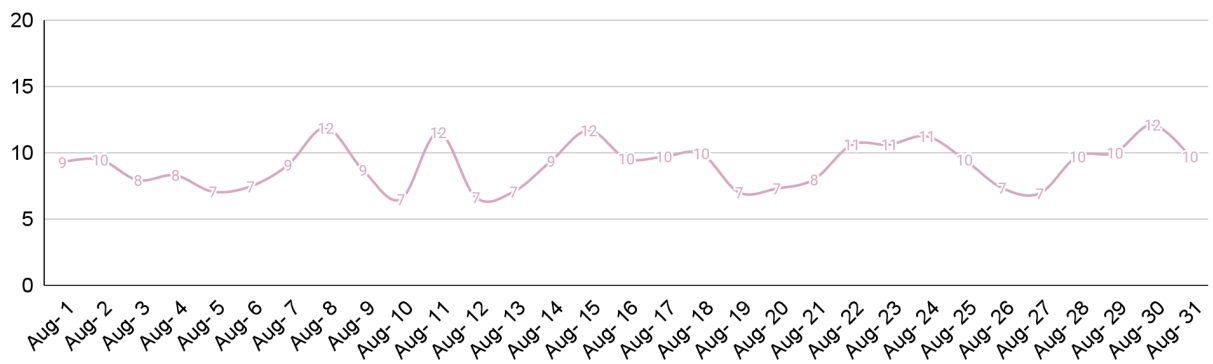
Passengers



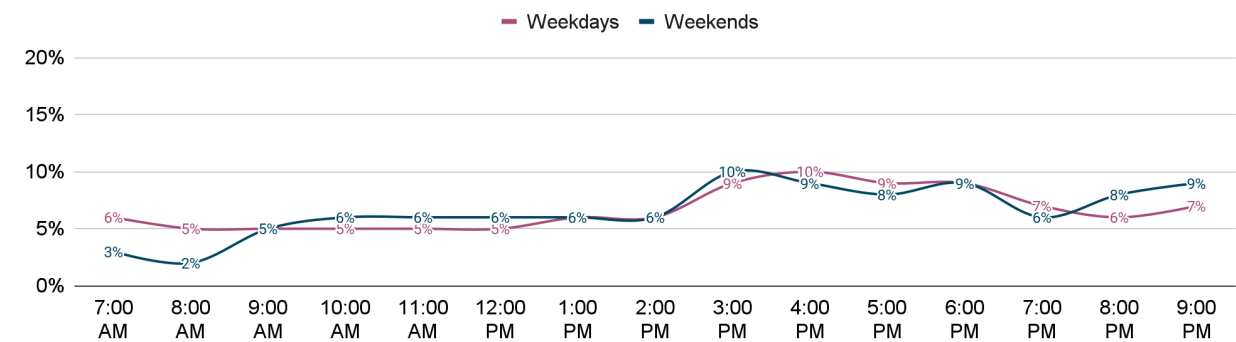
Rides



Average Wait time



Demand by Hour



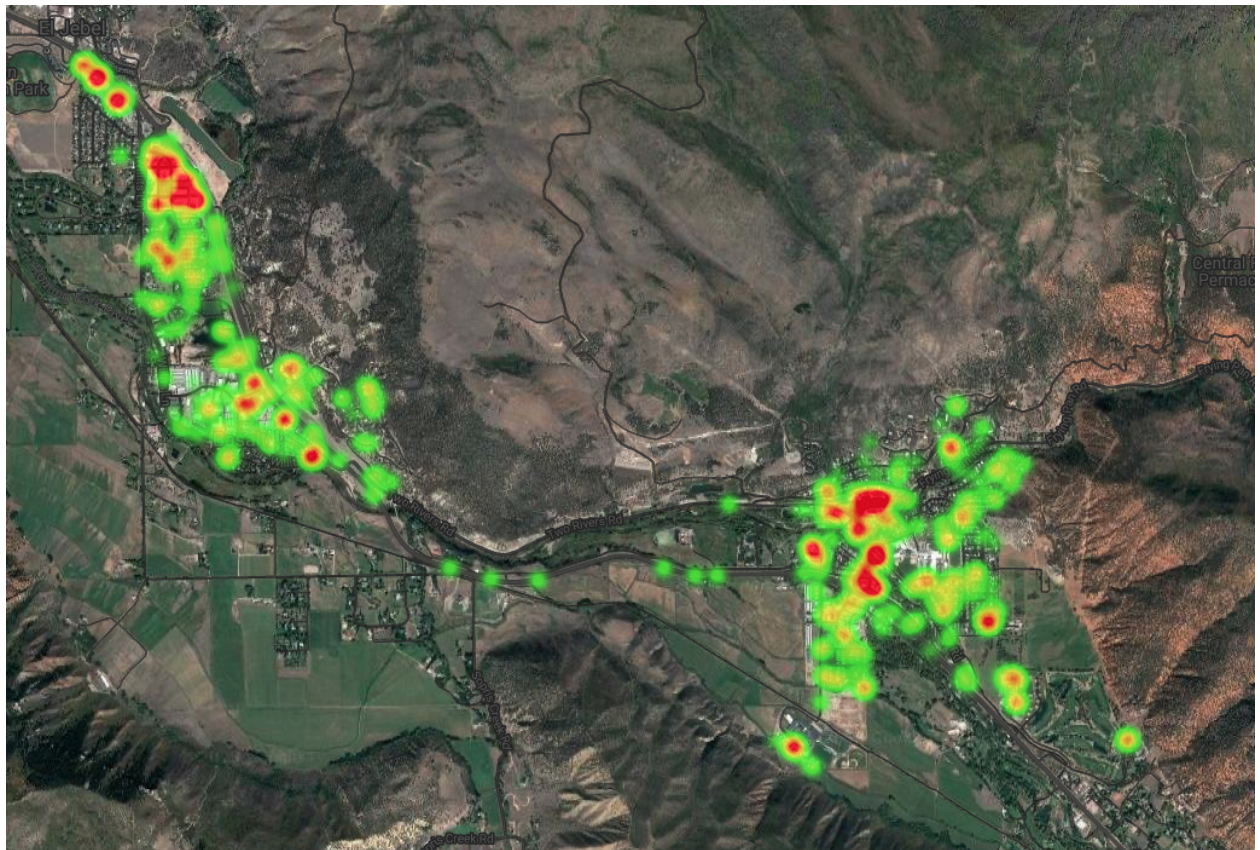
Wait Time Distribution

- 0 - 5 min: 29%
- 5 - 10 min: 35%
- 10 - 15 min: 19%
- 15 - 20 min: 9%
- 20 - 25 min: 4%
- 25 - 30 min: 2%
- 30+ min: 1%

Passenger Distribution

- 1: 74%
- 2: 18%
- 3: 5%
- 4: 2%
- 5: 0%
- 6: 0%
- 7: 0%
- 8: 0%

Pickups Heat Map



Dropoffs Heat Map

