

Citi Lift Annual Performance Report 2019

Riders Per Hour

2019

	Riders	Revenue Hours	Avg	# Weekdays	Avg/Day
Jan	3682	1430.62	2.57	21	175
Feb	4694	1755.40	2.67	19	247
Mar	4760	1923.15	2.48	22	216
Apr	5057	1964.53	2.57	21	241
May	4758	1869.19	2.55	22	216
Jun	4759	1717.47	2.77	21	227
Jul	4761	1839.50	2.59	21	227
Aug	4929	1846.34	2.67	23	214
Sep	4900	1774.92	2.76	19	258
Oct	5165	1964.77	2.63	22	235
Nov	4546	1750.39	2.60	20	227
Dec	4261	1596.32	2.67	20	213
TOT	56272	21432.6	2.63		
AVG	4689	1786.05			

Miles Per Hour

2019

	Mileage	Revenue Hours	Avg	# Weekdays	Avg/Day
Jan	22703	1430.62	15.87	21	1,081
Feb	28004	1755.40	15.95	19	1,474
Mar	30023	1923.15	15.61	22	1,365
Apr	31166	1964.53	15.86	21	1,484
May	29192	1869.19	15.62	22	1,327
Jun	28131	1717.47	16.38	21	1,340
Jul	28498	1839.50	15.49	21	1,357
Aug	29042	1846.34	15.73	23	1,263
Sep	27631	1774.92	15.57	19	1,454
Oct	29378	1964.77	14.95	22	1,335
Nov	26893	1750.39	15.36	20	1,345
Dec	24261	1596.32	15.20	20	1,213
Tot	334922	21432.60			
AVG	27910	1786.05			

2019

Month	Number Of Calls	Average Voicemail Response Minutes
January	4126	5
February	3515	5
March	3562	5
April	3924	5
May	3843	5
June	3812	5
July	3782	5
August	3918	5
September	0	5
October	0	5
November	0	5
December		5

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Citi-Lift Monthly Cancellation Report

2019

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
No Shows	244	263	274	298	264	298	312	318	327	411	321	356	<u>3686</u>
LT 24 hrs.	1133	1277	1431	1196	1551	1133	1313	1217	1052	1655	1416	2096	<u>16470</u>
TOTAL	1377	1540	1705	1494	1815	1431	1625	1535	1379	2066	1737	2452	

NTD ID 80007
 Reporter Name City of Pueblo
 Report 2019 (Revision: 4)

Service Non-Rail (S-10) - DR PT

Maximum Service Vehicles

Vehicles Operated in Annual Maximum Service (VOMS)	11
Vehicles Available for Annual Maximum Service	13
Total Monthly Ridership VOMS	11

Periods Of Service

Field	Average Weekday Schedule	Average Saturday Schedule	Average Sunday Schedule	Weekday AM Peak	Weekday Midday	Weekday PM Peak
Time Service Begins	6:00 AM		8:00 AM			
Time Service Ends	6:30 PM		6:30 PM			

Services Supplied

Total Monthly Ridership VRH	21,433
Total Monthly Ridership VRM	312,826

Field	Average Weekday Schedule	Average Saturday Schedule	Average Sunday Schedule	Annual Total
Vehicles in Operation	11	6	0	N/A
Total Actual Vehicle Miles	1,213	472	0	333,722
Total Actual Vehicle Revenue Miles (VRM)	1,137	441	0	312,826
Deadhead Miles	76	31	0	20,896
Total Actual Vehicle Hours	83	33	0	22,881
Total Actual Vehicle Revenue Hours (VRH)	78	31	0	21,433
Deadhead Hours	5	2	0	1,448
Charter Service Hours	N/A	N/A	0	0
School Bus Hours	N/A	N/A	0	0

Services Consumed

Total Monthly Ridership Unlinked Passenger Trips (UPT)	56,442
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Field	Average Weekday Schedule	Average Saturday Schedule	Average Sunday Schedule	Annual Total
Unlinked Passenger Trips	204	85	0	56,442
ADA Unlinked Passenger Trips (UPT)	N/A	N/A	N/A	56,442
Sponsored Service (UPT)	N/A	N/A	N/A	0
Passenger Miles Traveled (PMT)	917	361	0	252,607

Service Operated (Days)

Field	Average Weekday Schedule	Average Saturday Schedule	Average Sunday Schedule	Annual Total
Days Operated	255	52	0	307

Field	Average Weekday Schedule	Average Saturday Schedule	Average Sunday Schedule	Annual Total
Days Not Operated (Strikes)	0	0	0	0
Days Not Operated (Officially Declared Emergencies)	0	0	0	0