



**2021 CASTA
Fall Conference
& EXPO**

Sept. 14-17

Tuesday, September 14th

Check-In Open

11:00 AM | Location: Atrium

Board Meeting

8:00AM - 11:00AM

Emerging Leaders Luncheon & Workshop

11:00AM - 1:00PM | Location: Colorado 1

Join us as we delve into the fascinating world of Myers-Briggs and explore your personality type, strengths and preferences. Participants will fill out the Myers-Briggs Personality Type Indicator inventory before the conference so that our expert can guide you through the interpretation of your personality type and what it means to you as a leader. Didn't get an invitation but would like to participate? Contact Joey Parks (josephp@coloradotransit.com) to find out how to join CASTA's Emerging Leaders group. *Invitation Only*.

Sponsored by:



Golf Tournament

12:00PM - 5:00PM | Redlands Golf Course

Colorado Mobility Action Coalition (CMAC) Meeting

1:00PM - 3:00PM | Location: Whitewater

Bimonthly Committee Meeting for CMAC members to discuss the CMAC Action Plan, membership, and new business. CMAC provides an effective support network for anyone in Colorado who works in Mobility Management and coordination. The group aims to promote mobility needs, issues, and accomplishments through education and awareness. All are welcome to attend this meeting.

ZEVtec + Funding

1:00PM - 3:00PM | Location: Kannah

Presenter: Mike King, CDOT; Lauren Skiver, SunLine Transit Agency

Join us for an informative discussion on ZEVs and where the funding and technology is moving. We'll kick off the session with an update on the current federal and new state funding streams for ZEVs and the associated infrastructure. While they may not have all the answers, panelists will give you a feel for the direction things are moving. We will also host a local agency representative who has done a recent procurement to share about their experience as well as tips and tricks in the procurement and contracting process for ZEVs. Then we'll spend some time hearing about the future of hydrogen in Colorado and a case study from an agency already using hydrogen in Southern California.

Defensive Driving for Transit Operators Certification (DDTOC)

Trainer Certification Course

1:00PM - 5:00PM | Location: Plateau/Dominguez

Presenter: Dawn Block, City of La Junta.

Become certified to teach the CASTA Defensive Driving Course. This workshop will cover the content of the driver course and training techniques for instructing defensive driving to transit professionals. You'll learn how to teach the CASTA Defensive Driving for Transit Operators course through scenario based instruction, and using specific concerns related to your agency.

Participants will learn to recognize both potential and immediate driving hazards and how to avoid traffic violations and collisions in a variety of driving conditions, and develop a personal plan for making safe and responsible driving decisions.

Transit 1 - The Foundations

(2-day course, 16 hours of instruction)

1:00PM - 5:00PM | Location: Escalante/Adobe

Presenter: Robert Lynch, SURCOM

This course provides new transit managers with a base of information and resources to assist in navigating through the maze of transit management responsibilities. For those who

have managed programs for a number of years, it provides exposure to key elements of management and transit program assessment that previously you may not have taken the time to address or implement.

This course is broken into individual modules which cover: Introductory Human Resources; Vehicle and Facility Maintenance Programs; Safety and Risk Management; General Administration for Transit Agencies; Financial Management and Introduction to the Federal Transit Administration.

All Coffee Breaks Sponsored by:



Coordinating Council Development

3:15PM - 5:00PM | Location: Whitewater

Presenter: Angel Bond, Boulder County

Facilitating and participating in groups, committees, and councils can be hard. Join us for an informative presentation and discussion around group dynamics and how you can make your group more productive or maintain the great motivation your group is experiencing right now.

Zero-Emission Vehicle Committee (ZEVC)

3:15PM - 5:00PM | Location: Kannah

Presenter: Cady Dawson, FHU; Mike King, CDOT

Agenda will cover: successes and challenges of implementation, best practices, updates, education items, and policy discussions. All are welcome to attend if your agency is implementing or considering zero-emission vehicles in your fleet.

Welcome Reception

5:00PM - 6:00 PM | Location: Patio

Presenter: Scott McInnis

Catch up with old friends and meet new people as we gather to celebrate all that is great about our industry and our people.

Wednesday, September 15th

Breakfast

8:00AM - 9:00AM | Location Colorado 1

Human Services Committee

9:00AM - 10:30AM | Location: Whitewater

This committee tackles issues specific to operating transportation for the elderly and people with disabilities. The formal agenda will be out the first week of September. Let CASTA know if you would like to add any topics for discussion. All are welcome to attend this meeting.

CREST

9:00AM - 10:30AM | Location: Kannah

Presenter: Deb Rohlf

This meeting of the Colorado Resort Transit operators committee formal agenda will be posted to the CASTA website the week prior to the conference. Let CASTA know if you would like to add any topics for discussion. All are welcome to attend this meeting.

Transit 1 (cont.)

9:00 AM - 12:15 PM | Location: Escalante/Adobe

Presenter: Robert Lynch, SURCOM

See session description from Tuesday, September 14th.

DDTOC (cont.)

9:00 AM - 12:15 PM | Location: Plateau/Dominguez

See session description from Tuesday, September 14th.

RTAP Committee

10:45AM - 12:15PM | Location: Whitewater

This committee oversees the administration of the RTAP contract for CDOT, discusses regional and agency specific training needs and makes suggestions on how CASTA can assist in meeting those needs. The formal agenda will be out the first week of September. Let CASTA know if you would like to add any topics for discussion. All are welcome to attend this meeting.

Business Member Latest & Greatest

10:45AM - 12:15PM | Location: Kannah

Presenter: Joe Saldana, Gillig; Buford Barr, New Day Hydrogen.

Join us to hear about new technology, new ideas and new products. You will be hearing from several great business members regarding the latest technological innovations that they have to offer! Follow up with them at the Expo if you have questions you would like answers to.

Lunch: Roundtable Discussions

12:15 PM - 1:00 PM | Location: Colorado I

Join us for lunch as each table will discuss different topics related to transit.

Vendor Expo

1:00PM - 4:00PM | Location: Colorado II and III

The 2021 CASTA Fall Expo showcases 40 vendors and business members! Be sure to stop by and see what is new and fabulous in the industry . We will also be announcing giveaways on the hour - but you must be present to win!

Bus Show

3:00PM - 4:00PM | Location: Parking Lot

Expo Reception

4:00PM - 5:00PM | Location: Colorado II and III

Join us for appetizers, drinks (drink tickets provided by Davey Coach, and networking with our vendors!

Sponsored By:



Grand Valley Transit 21st Anniversary Party

5:00PM-7:00PM | Location: South Patio

Grand Valley turned 21 this year, and Mesa County RTPo would like to invite you and your staff to our 21 Anniversary celebration on the south patio of the Grand Junction Convention Center. Join us to celebrate 21 years of service with lawn games, live music, cupcakes, and a cash bar.

Thursday, September 16th

Breakfast and CASTA Membership Meeting

8:00AM - 9:00AM | Location: Colorado I

Presenter: Dawn Block, CASTA President

Join CASTA President for a review of CASTA's 2021 accomplishments and work completed towards our strategic goals, legislative initiatives and new programs. All are welcome!

Transit Matters Everywhere - Pt 1:

Connecting with Elected Officials -

9:00 AM - 10:15 AM | Location: Whitewater

Presenter: Rich Sampson. South West Transit

Association

Ensuring that elected officials at all levels - federal, state, local and regional - know about your system and the essential role it plays in strengthening communities also ensures your future stability and success in attracting public investment. This session will provide examples and strategies in communicating not only what your system does but how it aligns with officials' priorities and their constituents' needs.

Forecasting Operational, Capital, and Financial Needs for Planning Purposes

9:00 AM - 5:00 pm | Location: Kannah

Presenter: Michael Walk, Texas Transit Institute

This all-day session will help participants understand factors that impact transit agencies' future needs how operational and capital needs are related and how to use that understanding to forecast operational and capital needs and prepare a forecasted financial plan. Fair warning there will be pop quizzes but winners will be rewarded!

Technical Tour

9:00AM - 12:00PM | Location: Meet in Atrium

Presenter: Sarah Brooks , Grand Valley Transit.

Did you know that Grand Valley Transit's fleet runs on CNG created from the municipal's sewage? Come see this fascinating process in action. We'll have buses at the ready to take you out to the CNG plant where you will see the process from start to finish.

Employee Recruitment, Retention, Recognition

9:00AM - 5:00PM | Location: Plateau/Dominguez

Presenters: Kylie Parks

Industries throughout the nation are struggling to find and keep team members. During this session you will learn different best practices on recruiting and retaining top talent while navigating the forever evolving workforce and "war for talent".

Hiring employees is a major challenge we're hearing from most industries. How can your agency find new employees and keep the ones they have? We've invited an HR expert to walk us through new solutions to these issues.

Transit 1 (continued)

9:00AM - 5:00PM | Location: Escalante/Adobe

Presenter: Robert Lynch, SURCOM

See Description on Tuesday, Sept.14.

Luncheon - Seeing What's Next

12:00PM - 1:15PM | Location: Colorado 1

Keynote Speaker: Robert Tuckert

Often described as "America's innovation coach," Robert shows you how to spark innovative thinking in yourself and in your team and organization using some surprisingly simple yet powerful concepts.

Transit Matters Everywhere - Pt. 2: Explaining Transit's Fully-Allocated Benefits

10:30 AM - 12:00 PM | Location: Whitewater

Presenter: Rich Sampson, South West Transit

Association

Everyone always seems to know how much things cost, and every transit manager knows their Fully-Allocated Costs. But more important is the value that is produced in the mobility options your service provides. Here, we'll take a look at ways you can calculate the impact of what your riders do "after" they leave the vehicle and the transformative impact your trips have on accessing jobs, healthcare, community services and many more elements of quality of life.

Managing the Future

1:15PM-5:00PM | Location: Whitewater

Presenter: Robert Tucker

In the post-pandemic world of business, organizations and their leaders are rising rapidly or falling fast based on their ability to anticipate and creatively respond to rapid and often disruptive change. In this session, you will be introduced to the skills and tools needed to anticipate changes that will affect your organization's ability to respond and continue to thrive.

CASTA Awards Dinner

6:00PM - 8:00PM | Location Highlands Distillery

Colorado transit has much to celebrate this year. The annual awards banquet allows us to recognize and acknowledge the great minds and hearts that keep our buses running and our communities moving. Join us as we acknowledge the women and men at the heart of industry

Friday, September 17th

Breakfast: Colorado Legislative Update

8:00AM - 9:15AM | Location: Colorado 1

It was an exciting year for transit in the state legislature! Come to hear the inside story of how SB 260 came to be and how the drafters of this legislation hope it will impact your communities and transit agencies.

CDOT Update

9:15AM - 12:00PM | Location: Whitewater

Presenters: CDOT Division of Transit and Rail Team

In the post-pandemic world of business, organizations and their leaders are rising rapidly or falling fast based on their ability to anticipate and creatively respond to rapid and often disruptive change. In this session, you will be introduced to the skills and tools needed to anticipate changes that will affect your organization's ability to respond and continue to thrive.

NEMT Provider Training

9:15AM - 10:30AM | Location: Kannah

Presenter: Phill Van Horn

Is your agency a NEMT provider? Join us to learn about the new requirements for providers and best practices to keep your program in compliance. The

following requirements will be discussed:

- Verifying member and medical provider eligibility for trip requests.
- Verifying and retaining documentation of medical necessity for level of service authorization for trip requests.
- Submitting claims to Gainwell Technologies for payment.

First Observer Plus

9:15 AM - 10:30 AM | Location: Plateau/Dominguez
Presenters: Douglas Deskin, TSA, Keith Turner, TSA

Participants in this session will receive an understanding of what may constitute a terrorist threat within their transportation work environment. The training program explores the

justifications and motives offered by terrorists; identifies various stages and processes often employed in the planning and execution of a terrorist act; and teaches the participant to recognize and report potential indicators. Attendees of this course are eligible for a certificate of completion from the TSA.

9:15AM - 10:30AM | Location: Kannah

Routematch by Uber Session

9:15AM- 10:30 AM | Location: Plateau/Dominguez
Presenters: Teague Kirkpatrick, Daisy Wall

Conference Adjourn - 12:00 pm

Training at this Conference is made possible by a grant from the Rural Transit Assistance Pro-

Thank you to all our sponsors:

