

CATA Spring Training Conference 2021



ESTES PARK, CO
MAY 18-21, 2021

CATA



**MAY 18-21
2021**

Tuesday, May 18

Human Services Committee

1:00 pm - 3:00 pm, Tuesday, May 18

Salon D

Zero-Emission Vehicle Committee (ZEVC)

1:00 pm - 3:00 pm, Tuesday, May 18

Salon F

Agenda items will cover, successes and challenges of implementation, best practices, updates, education items, and policy discussions. are welcome to attend if your agency is implementing or considering zero-emission vehicles in your fleet. Agenda items will cover, successes and challenges of implementation, best practices, updates, education items, and policy discussions.

Defensive Driving for Transit Operators Certification (DDTOC)

Trainer Certification Course

1:00 pm - 5:00 pm, Tuesday, May 18

Salon E

Speaker: John Filippone, Filippone Consulting

Become certified to teach the CASTA Defensive Driving Course. This workshop will cover the content of the driver course and training techniques for instructing defensive driving to transit professionals. You'll learn how to teach the CASTA Defensive Driving for Transit Operators course through scenario based instruction, as well as, discussion about specific concerns related to your agency.

Participants will learn how to recognize both potential and immediate driving hazards and how to avoid traffic violations and collisions in a variety of driving conditions. They will develop a personal plan for making safe and responsible driving decisions.

Drug and Alcohol Testing Program Management

1:00 pm - 5:00 pm, Tuesday, May 18

Speaker: Linda Deherrea

Trail Ridge Room

This training will walk participants through the key steps required to build and maintain a complete DOT/FTA regulated employee testing program

CREST Meeting

3:15 pm - 5:00 pm, Tuesday, May 18

Salon F

Operating transit in resort communities comes with a unique set of challenges and opportunities. Join fellow resort operators to learn about successful programs, build valuable networks and share the camaraderie of those who also pursue the cold and lonely work of a resort transit manager. All are welcome!

Colorado Mobility Action Coalition (CMAC) Meeting

3:15 pm - 5:00 pm, Tuesday, May 18

Salon D

CMAC provides an effective support network for anyone in Colorado who works in coordination and/or Mobility Management. The group aims to promote mobility needs, issues, and accomplishments through education and awareness. All are welcome.

Welcome Reception

5:00 pm - 6:00 pm, Tuesday, May 18

Sponsored by Davey Coach

Speaker: Wendy Koenig, Mayor of Estes Park
Join your friends and fellow transit professionals for the first night of the Spring Conference!

Wednesday, May 19

Breakfast Keynote: Raise Your Hand If You Want to Do THAT Again?!

8:00 am - 9:15 am , Wednesday, May 19

Salon ABC

Speaker: Kent Julian Sponsored by Emerging Leaders

2020 was tough. It took a lot out of us. We're all tired and a bit exhausted. So let's be honest. The last thing anybody wants is to listen to motivational speaker who tries to pump us up with inspirational catch-phrases that have less nutritional value as Fruit Loops. We need to relax. And we need to laugh a little bit. If a presentation can do that as well as give us a couple of simple-to-apply strategies that work in real life and help us move past 2020.

Bust Your Signature Move — Understanding Your Greatest Strengths (and the Strengths of Those Around You)

9:15 am - 12:00 pm , Wednesday, May 19

Speaker: Kent Julian

Salon D

The best players on any team have a signature move... and they know how to use it! This means when each person on a team understand who they are, how they are wired, and what makes them tick, relationships are more authentic and everyone is more effective. During this highly-engaging, interactive training experience, you will discover your "signature moves" (personality strengths), your potential "signature bloopers" (personality weaknesses), and the best strategies to "bust your signature move" (play to your strengths and compensate for your weaknesses). You will also learn how to recognize the signature moves of others, which is vital to effective leadership and interpersonal relationships. What's more, by the end of this training all participants will be able to use two simple questions to continually bust their own signature moves and help team members do the same.

Defensive Driving for Transit Operators Certification (DDTOC) Trainer Certification Course

9:15 am - 12:00 pm , Wednesday, May 19

Salon E

Speaker: John Filipone, Filipone Consulting

This is a continuation of DDTOC's previous training session.

Electric Vehicle Planning

9:15 am - 5:00 pm , Wednesday, May 19

Salon F

Did you know that one of the Colorado Transit Zero Emission Vehicle (ZEV) Roadmap's goals is to transition 1,000 transit vehicles to ZEV by 2030 and 100% by 2050? Join us for this session to explore the cost/benefit analysis for going electric and how to determine when ZEV technology has advanced to the point where it can meet your agency's specific needs. Learn how to put together an electric vehicle transition plan and do the other necessary planning around implementing electric vehicles. By the end of this session, you should have the information you need to put together a comprehensive electric vehicle plan so that you are ready to secure funding when the time is right.

Staff/Volunteer Recognition Training Program

9:15 am - 10:30 am, Wednesday, May 19

Salon F

Wow, it's been a crazy year and many of our staff members have gone above and beyond to address the needs of our transit agencies and communities during the pandemic. Have you provided the recognition and kudos your staff deserves? If not, now is the time to put a staff recognition program in place. This session will go over ideas and best practices that can be scaled up or down to help you appropriately acknowledge your staff on an ongoing basis.

RTAP Advisory Committee

10:45 am - 12:00 pm, Wednesday, May 19

Salon F

With significant and rapid changes to the way transit operates, safety and security concerns, demands for managing mobility, chronic short- age of qualified applicants for driver positions, and the looming challenge of developing new talent for our industry, training is at the heart of successful transit operations. The RTAP Advisory Committee advises CASTA on how best to implement the Rural Transportation Assistance Program. Please come share your training needs and insight. All are welcome.

Networking Lunch

12:00 pm - 1:00 pm, Wednesday, May 19

Salon ABC

Enjoy this time while you catch up with your colleagues and exchange ideas

Heroes Work Here — How to Be a True Hero and Why It's Likely Different (and Even Better) Than You Think

1:00 pm - 5:00 pm, Wednesday, May 19

Salon D

Speaker- Kent Julian

We've all seen movies about heroes, but most scripts get it wrong. In fact, the classic heroic story is the antithesis to most movies today. So what does this have to do with you as a leader? Well, according to the classic heroic story, the best leaders play the same kind of role as the most influential character (but it's likely not the role you think it is). In this fun, creative, and mind-stretching workshop, you will discover an empowering and more holistic way to think about leadership, employee engagement, and team development.

CCTS

1:00 pm - 5:00 pm, Wednesday, May 19

Salon F

Speaker: Michael Noel, CTAA

To meet the unique challenge facing these important personnel, CTAA has developed the "all new" Certified Community Transit Supervisor "7.0" program. This two-day classroom workshop has been updated to include a wide variety of skills necessary to successfully manage front-line employees and a web-based prerequisite course. The web-based program (taken prior to the classroom training) will include the supervisor's role, succeeding as a new supervisor, communicating effectively, leading your team, coaching and counseling, conflict management and decision making, and transit supervisor responsibilities.

Transit Tech in Action

1:00 pm - 3:00 pm, Wednesday, May 19

Salon E

Speakers: Niklas Mey, Sparelabs, Erin O'Toole, Ride VIA, Laney Cloud, Ride VIA, Dan Reine, City of Lone Tree, Meredith Greene, Nelson/Nygaard, Renea Jording, Cheyenne Transit

This session, moderated by Meredith Green from Nelson/Nygaard, will highlight three companies and the work they are doing in the region by incorporating technology & software into transit operations. Please join us to hear all the wonderful stories from your colleagues around Colorado and neighboring states.

Cyber Security

3:15 pm - 5:00 pm, Wednesday, May 19

Salon E

Cyber Security has proven to be a difficult and often a prohibitively expensive problem to solve. As the Cyber Security industry exceeds global costs of more than \$150b annually, are there still ways that individuals and smaller organizations can protect themselves? In this session we'll go over some of the most common (and expensive) cyber attacks, and some strategies to avoid being an easy target.

Older and Wiser Project

5:00 pm, Wednesday, May 19

Salon D

Speaker: Renee St. Andre, Redhawk

Description TBA

Thursday, May 20

CASTA Membership Update Breakfast

8:00 - 9:00 am, Thursday, May 20
Salon ABC

I Just Ordered a Bus – Now What?

9:00 am - 12:00 pm, Thursday, May 20
Salon E

This session is a road map to getting everything you need out of CDOT's van and small bus purchasing contracts. Topics include shining a light on the ordering process, streamlining document submission in COTRAMS, taking the guesswork out of paperwork, and smoothing out the curves on delivery day. For those with new buses already on the lot or on the way, learn how to make sure they stay on the road longer and that every dollar goes farther when it comes time for warranty repairs.

Preparing for the Next Emergency

9:00 am - 10:30 am, Thursday, May 20
Salon D

Join us for this panel as we hear some first-hand experiences of coordination during various emergencies, what relationships and coordination were in place, what worked and what they'll do differently next time. In addition, we'll look at a recent community emergency plan and learn about other resources in the state.

Statewide Transit/ Regional Transit Plans- Findings and Lessons Learned

9:00 - 10:30 am, Thursday, May 20
Trail Ridge Room

Hear a presentation on the findings of the Statewide Transit and Regional Transit Plans by the team that put the plan together. Learn more about their process, and the lessons learned. We'll also discuss how the process could be improved for the 2050 planning effort.

CCTS

9:00 - 5:00 pm, Thursday, May 20
Salon F
Speaker: Michael Noel, CTAA

This is a continuation of CCTS' previous training session.

Emergency Scenario Workshop

10:45 am - 1:00 pm, Thursday, May 20
Salon D

Jump into the thick of it with your colleagues as we break into small groups and work through a variety of emergency scenarios. Hear what other communities have done and share what emergency response might look like in your community.

Transit Operations Development Planning

10:45 am - 3:00 pm, Thursday, May 20
Trail Ridge Room

When working within the CDOT system, it's easier to get your construction or bus replacement projects included on a planning and/or funding list than operating support for a new route. Let's change that by putting together plans that look at where our operations should grow to meet the evolving needs of our communities. Learn more about the things you should consider when thinking about new routes and how you determine the amount of funding necessary to carry out our plan. Learn from an experienced transportation planner what to consider when planning new routes and how to make a compelling transit plan that brings you one step closer to your agency's destiny.

Networking Lunch

Salon ABC
12:00 pm - 1:30 pm, Thursday, May 20

Enjoy this time while you catch up with your colleagues and exchange ideas

Emergency Funding Management

1:00 pm - 3:00 pm Thursday, May 20

Salon D

Speakers: Laura Crews, PPACG, Phillip VanHorn, Envida, Erica Carter, Silver Key, Jolene Hausman, Fountain Valley

How do you manage funding during an emergency? Join this panel to learn about managing new funding streams amongst a variety of projects as well as record keeping and systems to make sure you have the pieces in place to keep new funding sources in line.

First Observer Plus

3:15 pm - 5:00 pm Thursday, May 20

Salon D

Speakers: Douglas Deskin, TSA, Keith Turner, TSA

Through First Observer Plus, Participants receive an understanding of what may constitute a terrorist threat within their transportation work environment. The training program explores the justifications and motives offered by terrorists; identifies various stages and processes often employed in the planning and execution of a terrorist act; and teaches the participant to recognize and report potential indicators. Attendees of this course are eligible for a certificate of completion from the TSA

Street Scenarios: Street Solutions to Everyday Challenges for Passengers with Disabilities

1:00 pm - 5:00 pm Thursday, May 20

Salon E

Speaker: John Cleveland, Cleveland Consulting

During the past ten years, there have been a greater number of regulatory changes to the provisions of the ADA and transit than during the entire 25 year history of the ADA. This course is an education and training effort to provide all of the tools necessary to create quality service for people with disabilities under the most unique and challenging scenarios. The course will simulate "street scenarios" that represent the most challenging problems to bus operators in terms of service to passengers with disabilities. Through discussion and feedback, the course will help update participants on ADA regulatory changes.

Transportation Demand Planning

3:15 pm - 5:00 pm, Thursday, May 20

Trail Ridge Room

Description TBA

Friday, May 21

Breakfast

8:00 am - 9:00 am, Friday, May 21

Salon ABC

CDOT Update

9:00 am - 10:45 am, Friday, May 21

Trail Ridge Room

Wrap up the conference with your favorite CDOT Division of Transit and Rail staff - ask questions, catch up, and learn more about DTR programs.

Street Scenarios: Street Solutions to Everyday Challenges for Passengers with Disabilities

9:00 am - 12:00 pm, Friday, May 21

Salon E

This is a continuation of the previous Street Scenarios Training

CCTS

9:00 am - 12:00 pm, Friday, May 21

Salon F

This is a continuation of CCTS' previous training session

Conference adjourns at 12:00 pm



Training at this conference is made possible by a grant from the Rural Transit Assistance Program (RTAP) from the Federal Transit Administration (FTA) through the Colorado Department of Transportation (CDOT).

Conference logo was developed by Felsberg, Holt and Ullevig