



Connecting riders to their destination is job number one. This responsibility becomes even more important when your passengers face physical or mental challenges. Prompt arrivals to doctor appointments, therapy, or everyday tasks such as shopping are essential—and this requires a paratransit solution that is up to the task. ETA's mobility solution delivers intuitive scheduling and ease of use that eliminates manual processes and

Mobility meets flexibility

- ▶ Built-in MDT digital manifest removes handwritten logs and improves accuracy
- Access detailed rider information
- > Specify special needs requirements, eligibility status, funding, and more

ensures that nothing keeps your drivers from their daily rounds.

- Support unique recurrence patterns
- Create trip clusters for improved efficiency
- Ensure riders get back home with our callback module
- Software automatically updates via the Internet
- Robust reporting metrics
- ▶ 100% compliant with HIPAA





Accuracy on demand

Additional features



MDT-based digital manifest eliminates manual processes and improves accuracy.

Rider information

- ➤ Quick address lookup and integrated Google® Maps™
- Comprehensive special needs requirement and upcoming rides
- Displays eligibility status, funding, source, demographics, and codes

Booking information

- Support unique recurrence patterns like 'every third Wednesday'
- Address auto-fill feature to load common destination locations
- Automatically determine a rider's pickup and drop off times

System functionality

- ▶ Automatically updated via Internet
- Limited access users w/reports
- Record need and cancellations
- Track referring agencies
- ▶ 100% compliant with HIPPA

Reporting metrics

- Revenue and deadhead miles
- On-time performance analysis
- Parameterized reporting
- Custom Microsoft® Excel™ reports

Scheduling functionality

- Create trip clusters
- Verify manual changes for routing
- Customizable color codes
- Adjust schedule stop orders
- Use 'trip-stream' for ride booking and scheduling history
- Use our callback module to ensure all clients get taken home



Calculate drive times with embedded Google® Maps™.



See your runs side-by-side, then 'drag and drop' your trips.



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