



# Do you have a concern or issue to share with Management?

## Call In Touch®

***A Confidential and Anonymous Way for CASTA Employees to Communicate***

- 1** Dial Toll-Free **1-877-767-7781** 24 hours a day 7 days per week.
- 2** Follow the instructions for leaving a message. Write down the five-digit case number you are assigned.
- 3** A written transcript of your call will be sent to the appropriate management staff at the Colorado Association of Transit Agencies.
- 4** Your call can be anonymous. Leave your name and telephone number if you prefer a direct response.
- 5** For a management response, call back after five business days. Be sure to have your case number ready.

### **You may also contact In Touch by:**

Submitting your issue or concern via the web: [www.InTouchWebsite.com/CASTA](http://www.InTouchWebsite.com/CASTA)

*Unless you indicate otherwise, your name and email address will be removed from the message before it is sent to company management.*

### **Use In Touch to confidentially report:**

- *Illegal Activities*
- *Improper Accounting or Accounting Controls*
- *Auditing*
- *Conflicts of Interest*
- *Bribery*
- *Theft or Fraud*
- *Discrimination or Harassment*

