



2016 CASTA/CDOT Fall Transit Conference and EXPO



The Westin Snowmass and Conference Center
SNOWMASS VILLAGE, COLORADO
September 19th - 23rd

Monday, September 19

CNG Fuel System Inspection Certification Class

8 am - 5 pm, Monday, September 19

Please note: this course is being offered twice. You must pre-register to be admitted.

- Class #1: Monday, September 19 – Tuesday, September 20. Testing on Wednesday, Sept. 21.

- Class #2: Wednesday, September 21 – Thursday, September 22. Testing on Friday, September 23.

This 1 and 1/2 day course trains maintenance personnel in the proper procedures to visually inspect CNG fuel systems from high pressure cylinders through the 1st stage regulator. Covers cylinder identification, installation, General and Detailed Visual Inspections, proper venting (de-fueling), disposal and documentation. It is designed to raise the reliability of the industry and confidence of the general public in the safe handling and maintenance of high pressure natural gas storage systems.

Competence will be measured by lab demonstrations, written pre/post quizzes, in-class assignments and worksheets. Certification will be issued by CSA-America Inc., U.S. Operation. The course will conclude with a 3- hour test proctored off-site on Wednesday, for Class #1 and Friday for Class #2.

Information at www.coloradotransit.com.

Tuesday, September 20

CNG Fuel System Inspection Certification Class

8 am - 5 pm, Tuesday, September 20

Class #1 - day 2 of 2.

Registration open

11:00 am

Colorado Mobility and Access Council

1 pm - 5 pm, Tuesday, September 20

Presenters: Brian Allem, DRMAC, CDOT Division of Transit and Rail Staff; Kathy Murphey, TransitPlus; Sarah Dodson, All Points Transit; Susan Juergensmeier, NWCCOG; Hew Hallock.; San Luis Valley

1. Policy Discussion: Statewide MM and 5310. A discussion about how 5310 funds will be allocated in the future and what specifically the funds are intended to accomplish. Discussion will include fed, state and local perspectives issue.

2. Regional Plans Review: A look at TPR transit goals and objectives and a discussion of applications in the field. Be prepared to talk about how you are/ aren't putting goals into action.

3. Preparation: Transit Action Plan Fundamentals

- Recap of policy
- A template for how to develop a program,

- What needs to be included in plans,
- What kind of language terminology to use, etc

4. Best Practices: Our Colorado Colleagues

- Highlights from the National Transit Institute Management Mobility training (Aug. 11-12, 2016).
- Outreach to local managed care providers: Regional Care Collaborative Organizations
- Update on multi-county, multi-agency collaboratives: North West Colorado COG, San Luis Valley
- Story sharing: Open to everyone.

CDOT: What Did I Agree To?

1-3 pm Tuesday, September 20

Speakers: Rob Andresen and CDOT DTR Staff

Federal and state funds come with a lot of strings attached. This year has been especially trying as CDOT has worked to bring our oversight program into compliance. This session will outline all of the things you, as a grant partner, have to agree to when accepting these funds; talk about the annual certification process; and describe the documents CDOT requires for review and why. There will be a specific discussion on Title VI, what it is and why you need it. We'll also talk about your reporting obligations and how all of this impacts your program.



Tour of the VelociRFTA BRT System

1-5 pm, Tuesday, September 20

Speaker: David Johnson, RFTA

Meet at the Brush Creek BRT station (just down the hill from Snowmass) at 1:00 pm.

Take the BRT downvalley for about 35 minutes, stopping at the Basalt Avenue, Willits, El Jebel and Carbondale stops. Then walk around Carbondale, and then return in time for the Welcome Reception.

What Colorado transit system operates the first rural, highest and longest BRT system in the country? RFTA of course! Check out the inner workings of VelociRFTA, hear the ins and outs of building the project and share the interesting ridership results they are seeing now that the BRT is up and running.

Buying and Maintaining Federal and State Interest Assets

3:15 - 5 pm, Tuesday, September 20

Presenters: Jeff Sanders, CDOT

We spend a significant amount of time and money on buying equipment and vehicles with federal or state support. But there are hoops to jump through and processes to follow. This session takes you through the purchase of a vehicle, lets you know what your obligations are for warranty work, and bring you up to date on our disposition requirements. We'll talk DBE requirements and reporting and provide lots of Q & A to help you stay in compliance.

Hank Braaksma Annual Golf Tournament

1 - 5 pm, Tuesday, September 20

Join your fellow Colorado transit professionals at the River Valley Ranch Golf Club. With the natural palette of the valley's riparian corridors, wetlands, grasses and rolling topography, River Valley Ranch Golf Club has been heralded as "the new jewel of the Rockies" by Golf Magazine, which named River Valley Ranch to its prestigious "Top 10 You Can Play" listing..

Welcome Reception

5:30 - 8 pm, Tuesday, September 20

Sponsored by RouteMatch Software

Colorado Transit boasts some of the nicest, smartest and most unique people in the transit industry. In addition to the usual mix of planners, supervisors and operators, have you met the motorcycle rider? The tomato farmer? The woman who volunteers at a spiritual retreat? This is your chance to get to know your fellow professionals, catch up on summer adventures and talk some good bus!

Wednesday, September 21

Networking Breakfast

7:30 am, Wednesday, September 21

CNG Fuel System Inspection Certification Class

8 am - 5 pm, Wednesday, September 21

Testing for Class#1, Day 1 of 2 for Class#2

Colorado Mobility and Access Council (CMAC)

8 - 10 am, Wednesday, September 21

Continued from Tuesday, September 20.

Presenters: TransitPlus, CMAC Advisory Group

5. Relationships: Goals, Plans, and Measures. Drawing relationships between goals, objectives, and performance measures.

6. CMAC Business Meeting: Share outreach efforts, Review CMAC Policy and Action Plan (2014), Discuss needs and strategies, MM 101 Background (brief presentation online publication).

The New Grant Partner Manual: An Introduction

8 am - 12 noon, Wednesday, Sept. 21

Speakers: Rob Andresen and team

It's here, it's new, and it's awesome! Designed to provide you with the information you need for a strong and successful relationship with CDOT's Division of Transit and Rail. We will go through the manual, highlighting information that will help you be successful and remain in compliance. Lots of Q & A to make sure this document is a useful tool.

SWTA Safety Workshop

8 am - 12 pm, Wednesday, September 21. Day 1 of 2.

Presenters: Walt Diagon, SWTA Trainer

FTA's priorities, pillars and policies are the focal point of this new SWTA workshop for transit providers desiring to get ahead of the regulations. Utilizing real transit examples, discussion, hands-on exercises, videos and peer-to-peer learning we will provide the foundation for understanding the Safety Management System (SMS) Approach, developing a system safety plan and creating a safety culture. You can expect real-world guidance as to what this means for a rural or small urban transit system and how to implement the safety goals of the FTA.

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Is Uber a Threat to Public Transit?

8 am - 10 am, Wednesday, Sept. 21

Speakers: Invited

Is Uber a threat to public transit? On-demand technology such as Uber and Lyft has stunned the taxi industry, while simultaneously enjoying 3x and 4x growth in many cities. Will they have a similar effect on public transit? Recently, Uber launched two services, uberHOP and uberCommute, which provide riders with discounted fares if they request a pickup from along a fixed route - making their price-point and functionality eerily similar to that of public transit.

Learn what public transit can expect from Uber moving forward, what steps leading agencies have taken to provide their own service, and what new options are available for those interested in on-demand technology for public transit.

Transit I – The Foundations

8 am - 5 pm, Wednesday, Sept, 21

Day 1 of 3

Speaker: Rob Lynch, Training Coordinator, Small Urban & Rural Transit Center

This course provides new transit managers with the foundational knowledge and resources to navigate the maze of transit management responsibilities. This course is equally valuable for those who have managed programs for a number of years, as it provides exposure to key elements of management and transit program assessment that you may not had the time to address or implement.

Modules include:

- Introductory Human Resources
- Vehicle and Facility Maintenance Programs
- Safety and Risk Management
- General Administration for Transit Agencies
- Financial Management
- Introduction to the FTA

Upon completion, participants receive a Certificate of Completion from the Upper Great Plains Transportation Institute at North Dakota State University.

Elderly and Disabled Transportation Committee.

10:15 am - 12 noon, Wednesday, Sept. 21

Speakers: TBD

Come hear about an innovative new approach to

NEMT services - modelled on the Uber ride-sharing model. Also, help CASTA determine what issue(s) we might address in the 2017 legislative session. No need to be a committee member, everyone is welcome to attend this event!

Colorado Resort Operators Meeting (CREST)

10:15 am - 12 noon, Weds., Sept. 21

How are your fellow operators ramping up for the next season? What's new in resort operations, the tourism industry, and hiring for those difficult-to-fill positions. All are welcome to join this lively and experienced group.

It's All About the Bus!

EXPO Grand Opening and Luncheon

12:00 noon, Wednesday, Sept. 21

Sponsored by Gillig Corporation.

Where would the transit industry be without our vendors? Stuck on the side of the road, that's where! Join the business end of transit as they showcase their newest and neatest products and services. Even if you don't have a shopping list in hand, our vendors are eager to share their knowledge and expertise, so take a few minutes at each booth. You will be surprised what you learn, and who you meet.

CDOT Agency Meetings

12 noon - 4 pm, Wednesday, Sept. 21

Speakers: CDOT Grant managers

Have a question? Want to chat with your grant coordinator? Here is your chance to meet with your grant coordinator or other CDOT staff in a relaxed and open environment. Contact your grant coordinator to schedule a time or just stop on by. We're here to help you with whatever you need.

EXPO Bus Parade

3 -4 pm, Wednesday, September 21

Sponsored by Motor Coach Industries

Do you remember your first bus ride? The thrill of movement and the adventure of setting off on your own? Come relive the memory and make some new ones as we visit the Buses - and we've got some pretty cool ones!.

EXPO Reception

4 - 6:30 pm, Wednesday Sept. 21

Sponsored by Q'Straint/Sure-Lok

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Food, drinks, prizes, mingling with cool transit folks, ogling neat bus stuff - does it get any better? All are welcome out on the patio as we enjoy the lovely (we hope) September Colorado evening.



JV Pool

Tournament

7:30 pm,

Wednesday, Sept. 21

Who will take home the trophy this year? Check the registration desk for sign-up and location.

Thursday, September 22

Breakfast and CASTA Annual Membership Meeting

8 - 9 am, Thursday, September 22

Presenters: Amber Blake, CASTA President and FTA Region 8 Administration

Join Amber Blake, CASTA's Board President, to hear how the CASTA Board and staff are working on your behalf. We will be announcing the results of the Board elections and discuss other CASTA member business. We are also pleased to welcome the FTA Region 8 Administrator to the podium to give an update on the FTA. No need to be a CASTA member, everyone is welcome to attend this event! Although after you hear all the good things we've got going on, you may want to join straight away!

CNG Fuel System Inspection Certification Class

9 am - 5 pm, Thursday, September 22

Day 2 of 2 for Class#2

ADA/FMLA – Legal Issues in Handling Medical Matters

9 - 11:30 am, Thursday, September 22

Presenter: Mary Helen Matthews, MSEC

Charges of disability discrimination have increased significantly in the past several years. Requests for (and sometimes abuse of) FMLA leave has risen significantly as well.

It is critical that employers know how to recognize and properly respond to requests for reasonable

accommodations under the ADA and leave under the FMLA. Join the conversation and gain the tools to successfully manage and navigate medical issues in the workplace to avoid organizational and personal liability.

Strategic Fleet Management

9-11:30 am, Thursday, September 22

Speakers: Kenny Osier, RFTA; Jeff Sanders, CDOT; Larry Worth, Retired, NECALG, Ted Schweitzer.

Yes, there is a strategic way to manage your fleet! Learn from some of the best fleet managers in the state. Whether your fleet is made up of 3 vehicles or 100, this panel will give you proven techniques, food for thought, and things to try as you balance spare ratios, preventative (and not so preventative) maintenance, balanced usage and other fleet management best practices.

SWTA Safety Workshop

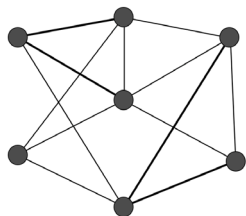
9 am - 5 pm, Thursday, September 22. Day 2 of 2.

Continued from Wednesday, September 21.

Big Data, Big Whoop?

9-10:15 am, Thursday, September 22

Speaker: Evan Kirby, GISP, Associate, Senior Environmental Scientist, Felsburg Holt & Ullevig and Eric Sabina, Manager – Information Management Branch, DTD, CDOT



As the Red Queen in *Alice in Wonderland* said, “Sometimes I’ve believed as many as six impossible things before breakfast!” This session will give you at least that many impossible and yet entirely probable things to believe. Evan will provide an overview of wireless signaling data and its application to Origin & Destination (O&D) traffic modeling, providing several examples of the data’s use in Colorado and South Dakota. Then Eric Sabina, CDOT’s IT guru will share CDOT’s new travel model, explain how the data will be used and how it may impact your agency. Be prepared to have your mind stretched just a little bit!

Transit 1 - The Foundations

9 am - 5 pm, Thursday, September 22. Day 2 of 3.

Fuel Forecasting - Science or Crystal Ball Gazing?

10:30 - 11:30 am, Thursday, September 22

Presenters: TBD

Fuel and fuel prices is integral to your system and your ability to write and meet budgets. How much do you know about our fuel refining and delivery? Presenters will outline Colorado’s fuel delivery system and how experts gauge price changes.



Lunch and Keynote: Saving America:

7 Proven Steps to Making Government Deliver Great Results

11:30 am- 1 pm, Thurs., September 22

Presenter: Mark Aesch

CASTA is pleased to welcome Mark Aesch back! Mark will speak from his recently released book and

address where government – at the local, state, and federal level – is falling short and will offer a coherent, non-partisan, Seven-Step plan for rebuilding our nation’s public agencies. The book and his address provide an accessible process leading to measurable gains for organizations large and small.

Performance Management: Setting the Stage for Success

1 - 3 pm, Thursday, September 22

Speaker: Alyssa Leonas, MSEC

Strong performance management practices are critical in increasing employee retention and engagement and avoiding potential legal issues. This session will cover the essentials of performance management – setting expectations, documenting performance behaviors and results, and providing coaching and feedback to employees. We will also cover how to prepare for and conduct performance appraisals.

Q&A with the FTA

1 - 2 pm, Thursday, September 22

Speaker: FTA Region 8 Administrator

FTA Administration at your service ready to field all your questions about the FTA, rule making and any other burning topics you've been wondering about. We checked - they really do want ALL your questions!

Legislative Committee

2 - 3 pm, Thursday, September 22

Speakers: Jerry Braden, CASTA State Lobbyist (invited); Elena Wilken & Ann Rajewski, CASTA Executive Directors

2016 was CASTA's busiest legislative session ever, and 2017 may prove to be more of the same. This committee is a sounding board for CASTA's legislative agenda for the coming session. Attend and let your voice be heard! You don't need to be a committee member to attend-all are welcome!

Effective Grant Writing for CDOT and Beyond

1 - 2:30 pm, Thursday, September 22

Speakers: Sylvia Labrucherie; Ginger Scott, Steamboat Springs Transit; Jeff Sanders & Katherine Williams, CDOT; Nate Van der Broek, SCCOG.

Do you struggle to identify which grants are appropriate for your agency? Are you overwhelmed by describing all the great things your agency does? Hear from the people who read your grant applications at CDOT, and from successful grant writers. This session will cover basic writing techniques, tips, tricks and things to consider as you put together grants for CDOT and beyond.

Together We Go!

2:30 - 3:00 pm, Thursday, September 22

Speaker: Aaron Willis, Transportation Planner - Statewide Planning, Intermodal Branch, DTD, CDOT

This "meeting in a box" aims to get input into the broader CDOT transportation planning process, with a specific focus on how transit planning fits into the process. You may want to bring this meeting to your own neck of the woods.

Reimbursement Question and Answer with CDOT Business Office Staff

12- 4 pm, Thursday, September 21 and 9 am - 12 noon, Friday, September 22

Presenters: Natalie Ortz, Leonard Riches, and Shane Gendron.

The CDOT Business Office is looking forward to being at the CASTA Fall conference to meet the Grant Partners and answer any support document questions they have for us. We are happy to meet with people from Noon to 4pm on Thursday September 22 and Friday September 23 from 9 am to Noon.

RTAP, Safety and Training Committee

3:15-5 pm, Thursday, September 22

Speakers: Rob Andresen

Safety and training are key to much of transit's outstanding safety record. Join your transit training professionals to discuss CDOT's RTAP contract, trends in training, and compliance with the FTA's many new safety and security requirements. All are welcome!

Using Consultants in your Management Strategy

3:15-5 pm, Thursday, September 22

Presenters: TBD

Wondering how on earth you are going to apply all the good knowledge and information you've learned this week? Have you considered hiring in skills your agency lacks? The transit consulting business has grown in Colorado to cover a number of subjects and areas that you might not have considered in putting together your business strategy.

This workshop will provide insight into the vast array of professional services for hire in Colorado, and then give you a chance to chat with real live consultants (we promise they won't bite!) about the gaps in knowledge and expertise you've identified in your agency.

New FLSA Regulations

3:15-5 pm, Thursday September 22

Speakers: Mary Helen Matthews, ADA/FMLA; Alyssa Leonas, MSEC

The Department of Labor's final regulations will go into effect on December 1, 2016. There is much

to consider before that time. Now is the time to start planning to prepare for these changes. Join us for this thought provoking program that will highlight the important ripple effects that every employer should be planning to address now.

Annual Transit Awards Dinner and Ceremony 6:30 pm, Thursday, September 22

Yeah, we're good. And we know it. So let's party like it's 1980! Bring your neon, your spandex, your big hair and even bigger shoulder pads. Why the 80's? Because the music was better, we were younger and the good times were just beginning. Celebrate all that's great about our industry - the people, the teams and the bus stops.

LW Poker Tournament

Following the Awards Dinner, the Master Himself - LW - will preside over the chips this year. Check in at the registration desk to sign up and for the location.

Friday, September 23

Breakfast and Keynote: Winning Well: How to Get Lasting Results without Losing Your Soul (or Your Mind!) In the Process



8-9:30 am, Friday,
September 23
*Sponsored by National
Bus Sales and Leasing,
Inc.*

*Speaker: David Dye,
Trailblaze, Inc.*

It's tough out there! It can feel like a no-win scenario when you're sandwiched between business realities and the needs of the people you supervise. Without the tools to win well, many leaders become isolated, frustrated and burnout - in short, they lose their soul. In this inspiring program, you'll get tools sustain excellent performance over time. In order to do that you need energized, motivated people all working together. Walk away with motivating, yet practical tools, tips, and techniques

you can use to win well without losing your soul or mind in the process.

Discover:

- how to work with human nature, not against it, for better results and fewer headaches.
- keys to release your employees energy, motivation, and enhance productivity.
- the leadership formula for sustained business results in every situation.

CDOT Grant Partner Workshop

9:30 am -12 pm, Friday, September 23

Presenters: CDOT DTR Staff

You are cordially invited to the 2016 CDOT Grant Partner Workshop. Grant Partners who are currently receiving funds or who are scheduled to receive funds are required to attend this informative session providing updates on a variety of issues affecting them. This year has been filled with change and this is your opportunity to hear about the changes and discuss the impact on you and your operations.

Stop Chasing Your Tail: Emotionally Intelligent Alignment and Accountability

9:30 - 11 am, Friday, September 23

Speaker: David Dye, Trailblaze, Inc.

If you're like most leaders, you struggle with team alignment and accountability. Through meetings and decisions, leaders build teams that achieve meaningful results. During this session, participants will learn clear, specific tools they can use to make their meetings more productive, take less time, and create buy-in - without drama. Once aligned to the goals, team members need to hold one another accountable. By the end of this session, participants will have a straightforward process they can follow that will eliminate the need for most of their accountability conversations.

Takeaways:

- Solve most of your accountability problems before they even happen.
- How to address team members when things don't go as planned (and feel good about it afterward!).
- 3-step process to reinforce commitments and address the vast majority of poor performance.
- Maintain your equanimity while refocusing

