



Colorado Mobility Action Coalition (CMAC)

CMAC provides an effective support network for anyone in Colorado who works in Mobility Management. The group aims to promote mobility needs, issues, and accomplishments through education and awareness. Our conference calls and online group portal allow for information sharing such as funding and educational opportunities, workshops, resources, and other support functions. We conduct regular sessions at CASTA conferences, to which all are welcome.

CMAC Committee Meeting
February 7th, 2:00 – 3:30 PM

Introductions & Welcome: Roundtable updates and announcements

- Alex Gordon, NFRMPO. Their region recently had their coordinated plan adopted so are moving it forward. They are also figuring out how to serve rural Larimer County.
- Chelsey Voden, NWCOG. Their organization provides rider for elderly and disabled citizens in the region. Right now they are working on identifying service gaps. Transitioning to take Susan's place has been going well.
- Hank Braaksma, SRC. Working on creating service in Georgetown and Clear Creek with FHU. They are also doing a lot of recruiting for driving staff.
- Carol Buchanan, DRMAC. They recently provided their first rides through a new volunteer driver program. They are also putting on a Compassion Fatigue training. Their training opportunities can now be found on the CASTA training calendar on the CASTA website.
- Sarah Dodson, Durango. Still working through service reductions due to budget constraints. Two routes were cut in May but Roadrunner transit is helping to mitigate the lost routes in that area. They were able to negotiate a transferable fare between Road Runner and Durango Transit making it easier on the riders.
- TJ Burr, All Points Transit. Continue to revitalize transit councils in the area including those in Montrose and Delta. They are also helping get workers in to town from outlying areas.
- Paula, American Cancer Society. She's new to this group. She works on a program called the Road to Recovery for cancer patients that helps them get to appointments and access to places to stay near the hospital if it's necessary for the treatment.

- Jennifer Briggs, Cancer Alliance- Jen updated the group on the newest member of our CMAC committee from the Cancer Alliance (Paula), and mentioned looking at new partnership possibilities as they continue their work.
- Sylvia Labrucherie, Consultant. No update.
- Susan Unger, Via. Susan works with travel training at Via. She just finished 2017 reporting and is getting ready to launch her 2018 outreach campaign to let people know the training is available for those using RTD. She is in the process of hiring a new travel instructor. Last week they had seven new referrals just last week which is unusual for this time of the year-Susan assumes it was because we've had such good weather this winter.
- Jacob F-This was his first meeting.
- Danelle Young, Consultant. She is working on the mobility management grant that will be done by the end of April. It will include some new questions like: How will you show success, Provide performance to date, How would this funding make you more efficient and effective?
Danelle also gave a plug for CDOT's upcoming Town Halls. See attached Survey and Schedule
She also encouraged attendees to get involved with the work HCPF is doing. They are moving forward with some changes to the NEMT program which have needed to happen for a while. There are public forums and everyone should feel welcome to get involved in that way. Right now the group is looking at multiple resource models and different ways of collaborating thanks to regional groups like the NWCOG that has been successful.
- Martha Fierro, Via, She is new to Via and is adjusting to lots of changes.

Ariane asked for assent to record the rest of the meeting. No one objected.

Slack.com Q&A

Moira gave an update on Slack which is a platform that allows the group to stay connected about a variety of topics. Moira encouraged participants to continue using the app because it is a very easy way to stay connected, ask questions, encourage each other and provide information to the group. She highlighted the ability to use @ (fill in name of group member) function to ask a question of a specific member. There is also the ability to direct message members of the group. Moira posts items continuously and treats Slack like a living e-newsletter. She also showed everyone how to see who is active on Slack while you are in it and how to invite new members to the group. Anyone is welcome to invite new members to the Slack group but Moira asks that you let her know if someone is added so that she can add them to the email list too. That way they are invited to all the meetings.

CASTA website online training calendar and CMAC webpage- what is most helpful to see? Meeting schedule? Etc.

Ariane gave an update on CASTA training, CMAC webpage, advocacy efforts, CASTA Spring Conference and the CDOT Safety Grant. Ariane demonstrated how to navigate to the training

calendar created and maintained by CASTA and updated the group on the upcoming CASTA training schedule. She specifically detailed the upcoming ADA Service Animal Training coming to several regions in Colorado, as well as the upcoming ADA Eligibility regional training and the ongoing opportunities for PASS training. The group then discussed what the ideal webpage for the CMAC committee would focus on and look like. After thinking through many different options the committee decided to add a schedule of upcoming meetings, contact information for how to get involved with the committee and a record of our past meeting minutes. CASTA will work on a improved version of the webpage to show the group next time around and discuss further.

CASTA advocacy measure update, Spring Conference update for MM & Coordination

Ariane continued by describing the current state of the NEMT Ad Hoc committee group. In an effort to move things forward, the committee will hold a meeting later this month (February) to begin the process. Proposed dates for that meeting will be attached to the meeting notes.

Continuing with the CASTA spring conference session overview for mobility managers, including the following classes:

- Design Thinking
- CCTM
- Passenger Oriented Operations
- Bus Stop Design

Finally, Ariane introduced a new CASTA partnership with Renee St. Andre to promote road safety in Colorado by encouraging at risk drivers to consider their public transportation options when planning a trip. Ariane mentioned that CASTA has a blog post about this partnership on our website and a follow up meeting to chat with Renee and ask her questions about the initiative and the ways in which we can get involved. If you have an interest in learning more, all are welcome to join us on February 21st at 10am.

State Policy and Program Resources for Transportation Coordination: Manual Overview and Q&A:

Danelle gave the CMAC committee an overview of her Mobility managers manual (State policy and program resources for Transportation Coordination) specifically created for Colorado Transit agencies intended to bolster ongoing coordination efforts throughout the state. Danelle walked us through the functionality of the document as well as the content that was accumulated and appears in the manual. Questions were taken by Danelle with the group and a copy of the manual will appear in different locations including the CASTA website, Slack and a copy will also remain at CDOT.